

# CITY OF CALDWELL WATER DEPARTMENT

## Contact Information

Phone: 455-3000 ext. 1 ----- e-mail: [water@cityofcaldwell.org](mailto:water@cityofcaldwell.org) ----- website: [www.cityofcaldwell.com](http://www.cityofcaldwell.com)

## Billing Schedule

**Billed/Mailed:** 1<sup>st</sup> of the month  
**Due:** 21<sup>st</sup> of the month  
**Shut off:** 10<sup>th</sup> of the following month  
**BILLING CYCLE:** 24<sup>TH</sup> - 23<sup>RD</sup> (usage from previous month)  
Average monthly bill: \$65.00

We bill **Monthly** for: Water, Sewer Garbage, and Streetlight

## Payment Methods

Web payments: [www.cityofcaldwell.com](http://www.cityofcaldwell.com)  
Phone payments: 855-768-4827 (\$1.50 charge)  
Auto Debit: Ask for form or print from our website ([www.cityofcaldwell.com/departments/water](http://www.cityofcaldwell.com/departments/water))  
By Mail: P.O. Box 880, Caldwell, Id 83606

## Deposit

**\$100.00 is required upon signup.**

Tenants: Deposit will be applied to your account when you close your service.

Owners: Deposit will be refunded as a credit in 24 months with good payment history.

**15.00 non-refundable service fee:** will be billed on your first bill.

## Garbage and Recycle Service: 466-3302

Republic Services provides a 90 gallon **garbage** container to each residential address. Call 466-3302 for delivery also for questions or concerns of service.

**Recycle:** if you are interested in recycling contact Republic Services to start service. (this also will be billed on your city water bill).

**Senior Discount:** 65yrs or older

There will be a discount on garbage service for Seniors 65 or older ask for discount at time of sign up

## Grievance Board

The City Hall Water Board meets at 9am on Wednesdays. If you have a grievance and/or need a water payment extension you may come and meet with the board or send a letter stating your request to 411 Blaine St. Caldwell, Id 83605

## Other Important Phone #'s

**Water billing questions:** 455-3000 (#1)

**Idaho Power:** 388-2323

**Intermountain Gas:** 377-6840

**Century Link:** 1-800-244-1111

**Chamber of Commerce:** 459-7493

## Irrigation

**Caldwell Municipal:** 455-3070

**Pioneer:** 459-3617

**Canyon Hill:** 459-8542

**Caldwell Lateral:** 454-3477

**Golden Gate:** 459-3696