CITY OF CALDWELL WATER DEPARTMENT

Contact Information
Phone: 455-3000 ext. 1 e-mail: water@cityofcaldwell.org website: www.cityofcaldwell.com

Billing Schedule
Billed/Mailed: 1st of the month
Due: 21st of the month
Shut off: 10th of the following month
BILLING CYCLE: 24TH - 23RD (usage from previous month)
Average monthly bill: $65.00
We bill Monthly for: Water, Sewer Garbage, and Streetlight

Payment Methods
Web payments: www.cityofcaldwell.com
Phone payments: 855-768-4827 ($1.50 charge)
Auto Debit: Ask for form or print from our website (www.cityofcaldwell.com/departments/water)
By Mail: P.O. Box 880, Caldwell, Id 83606

Deposit
$100.00 is required upon signup.
Tenants: Deposit will be applied to your account when you close your service.
Owners: Deposit will be refunded as a credit in 24 months with good payment history.

15.00 non-refundable service fee: will be billed on your first bill.

Garbage and Recycle Service: 466-3302
Republic Services provides a 90 gallon garbage container to each residential address. Call 466-3302 for delivery also for questions or concerns of service.
Recycle: if you are interested in recycling contact Republic Services to start service. (this also will be billed on your city water bill).
Senior Discount: 65yrs or older
There will be a discount on garbage service for Seniors 65 or older ask for discount at time of sign up

Grievance Board
The City Hall Water Board meets at 9am on Wednesdays. If you have a grievance and/or need a water payment extension you may come and meet with the board or send a letter stating your request to 411 Blaine St. Caldwell, Id 83605

Other Important Phone #’s
Water billing questions: 455-3000 (#1)
Idaho Power: 388-2323
Intermountain Gas: 377-6840
Century Link: 1-800-244-1111
Chamber of Commerce: 459-7493

Irrigation
Caldwell Municipal: 455-3070
Pioneer: 459-3617
Canyon Hill: 459-8542
Caldwell Lateral: 454-3477
Golden Gate: 459-3696