

# CITY OF CALDWELL

## WATER DEPARTMENT

located in City Hall 411 Blaine St. Caldwell Id 83605

### Contact Information

Phone: 455-3000 ext. 1 ----- e-mail: [water@cityofcaldwell.org](mailto:water@cityofcaldwell.org) ----- website: [www.cityofcaldwell.org](http://www.cityofcaldwell.org)

### Billing Schedule

We bill **Monthly** for Water, Sewer, Garbage, and Streetlight

**Billed/Mailed:** 1<sup>st</sup> of the month  
**Due:** 21<sup>st</sup> of the month  
**Delinquent:** 10<sup>th</sup> of the following month  
**BILLING CYCLE:** 24<sup>TH</sup> - 23<sup>RD</sup> (usage from previous month)  
**Average monthly bill:** \$72.00

### Payment Methods

**Web payments:** [www.cityofcaldwell.com](http://www.cityofcaldwell.com)  
**Phone payments:** 855-212-9355 (\$1.50 charge)  
**Auto Debit:** [www.cityofcaldwell.org/departments/utility-billing](http://www.cityofcaldwell.org/departments/utility-billing)  
**By Mail:** P.O. Box 880, Caldwell, Id 83606  
**Drop Box** In front of City hall 411 Blaine St, Caldwell Id 83605

### Deposit

**\$100.00 is required upon signup.** For tenants only  
Deposit will be applied to your account when you close your service.

**15.00 non-refundable service fee:** will be billed on your first bill.

### Garbage and Recycle Service: 208-466-3302

Republic Services provides a 90 gallon **garbage** container to each residential address. Call 466-3302 for delivery also for questions or concerns of service.

**Recycle:** if you are interested in recycling contact Republic Services to start service. (this also will be billed on your city water bill).

**Senior Discount:** 65yrs or older -There will be a discount on garbage service for Seniors 65 or older ask for discount at time of sign up

### Grievance Board

The City Hall Water Board meets at 9am on Wednesdays. If you have a grievance and/or need a water payment extension you may come and meet with the board or send a letter stating your request to 411 Blaine St. Caldwell, Id 83605

### Other Important Phone #'s

**Water billing questions:** 208-455-3000 (#1)  
**Intermountain Gas:** 208-377-6840  
**Chamber of Commerce:** 208-459-7493

**Idaho Power:** 208-388-2323  
**Century Link:** 1-800-244-1111

### Irrigation

**Caldwell Municipal:** 208-455-3070  
**Caldwell Lateral:** 208-454-3477

**Pioneer:** 208-459-3617

**Canyon Hill:** 208-459-8542

**Golden Gate:** 208-459-3696